

CASE STUDY

*Robots in Action at
the Hilton Garden Inn
Pittsburgh Airport Hotel*



Prospera Hospitality manages all aspects of the Hilton Garden Inn Pittsburgh Airport hotel, from payment processing and accounting to the implementation of cutting-edge robotics. Together with sister company Prospera Health & Hospitality Services, they bring innovative technology and exceptional guest experiences.

With this specific property so close to our hearts, Prospera Hospitality used this hotel to implement the latest technology and the coolest new products. In addition to simple tools such as air purifiers and sanitation products, this hotel uses robotics to impress its hotel guests.

The Hotel's Sanitation Robotic Fleet

- + Floor Scrubbing Robot—autonomously cleans floors throughout the hotel and restaurant
- + Window Cleaning Robot—cleans and polishes windows without leaving marks
- + Vacuum Robot—intelligently vacuums hotel rooms and hallways
- + Pool Cleaner—easily removes the scum line of pools

Robots Coexist with Workers

The hospitality industry has been introduced to the world of robotics as hoteliers are seeking solutions for their severe lack of staff. Although some are skeptical about working with robots, this team wasn't afraid to experiment with technology. The goal was not to let robots take over the jobs of employees, but rather, to lighten the load of our staff and provide additional support.

The benefits included:

- + Increased time to focus on quality service
- + Improved cleanliness
- + Simplified routine tasks
- + Reduced employee workload

CHANGING THE FACE OF SERVICE WITH FOODSERVICE ROBOTS

In addition to cleaning robots, the Hilton Garden Inn Pittsburgh Airport hotel has various waiter robots and foodservice robots to help serve their guests.

Foodservice robots autonomously navigate around the restaurant, take orders, deliver food and drinks, and more.



“The truth is that robotics have already been coexisting in the workplace for quite some time, and are proving to be more of a benefit than a threat.”

– KEVIN KILKEARY, JR., PRESIDENT AND PRINCIPAL OWNER OF PROSPERA HEALTH & HOSPITALITY SERVICES



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FOR HOTELS OF
ALL SIZES AND OFFERINGS,
PROSPERA PROVIDES:

- + *Resources and support*
- + *Established processes and training on industry standards*
- + *Best practice recommendations on: cleanliness, sanitation and food safety; proper alcohol service; HR issues; sales opportunities; and more*
- + *Accounting and financial services*

READY TO LEARN MORE?

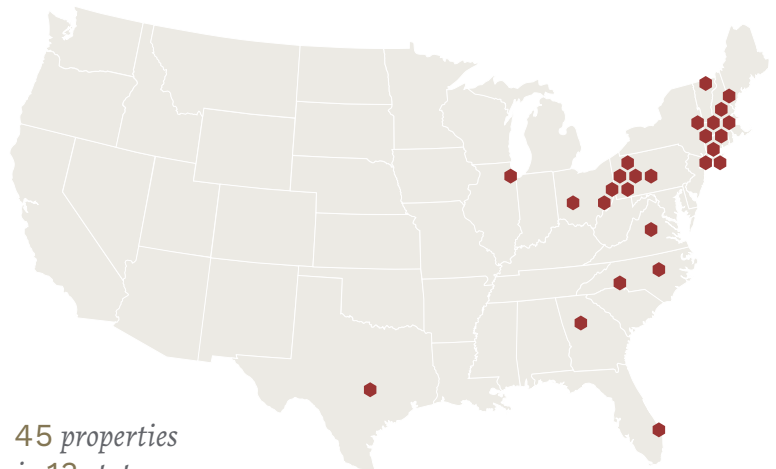
Let's start a conversation today – focused on your goals – and discover how Prospera Hospitality can help your property flourish.

*Call 412.921.6200 or visit
ProsperaHospitality.com*



PERSONALIZED PROPERTY MANAGEMENT SERVICES

The hospitality industry requires constant innovation to meet cleaning and disinfection standards, employment issues, and guests' demands and interests. Founded over 20 years ago by a team of experienced hospitality management professionals, Prospera Hospitality is a nimble, innovative hotel and restaurant management company committed to helping manage uncertainty and operate sustainably in today's changing industry. We offer full-service hotel and restaurant management, with a focus on efficiency and profitability.



45 properties
in 13 states

PROSPERA PROPERTY &
RESTAURANT MANAGEMENT